



# Application Note

## Single SKU Service and RMA

North America

Version 1.0

October 2025

MAN-01-01293-1.0

## About

This application note is intended for technicians servicing a SolarEdge single SKU inverter PN - SE11400H-USSKBEZ8, or replacing an existing SolarEdge inverter (RMA) with a SolarEdge single SKU inverter.



### NOTE

If you are performing an RMA, ensure you have SolarEdge Go on your phone before installing the new inverter.

## Revision history

Version	Date	Description
1.0	October 2025	Initial version

## Prepare for inverter replacements (RMA)

1. Install the new inverter.
2. Open the package containing the labels, as displayed in the following image.



### NOTE

Keep the contents of the package somewhere safe, do not throw them away.



3. Look for the label on the old inverter and identify the power rating, for example, SE7600H-US or SE6000H-US.
4. In the package, locate the label matching the power rating of the old inverter.

The following image displays an old and a new label.

Old label



New label



5. Apply the new label to the side of the new single SKU inverter, ensuring the new label entirely covers the power rating of the old label, as displayed in the following image.



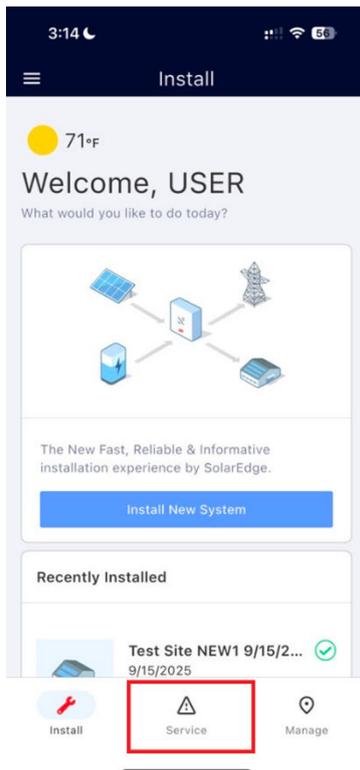
### IMPORTANT

All Single SKU inverters are shipped with a default SE11400H-US power rating.

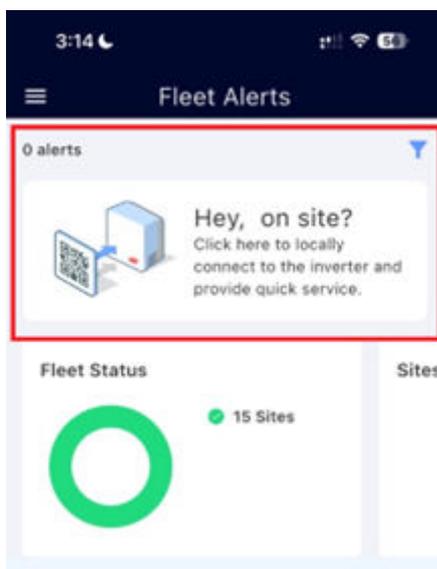
- If the inverter being replaced has a different rating, do not leave it rated to SE11400H-US; update it to match the new rating.
- If the inverter being replaced is rated to SE11400H-US, there is no need to add a new label.

## Service and RMA procedure with SolarEdge Go

1. Open the SolarEdge Go app.
2. Select **Service**.



3. Select **Hey, on Site?**.



SolarEdge Go downloads new firmware.

4. **For Service:** Scan the label on the existing inverter and proceed. If you are replacing an inverter with an **RMA**, proceed with the following steps.
5. Install ([refer to the preparation steps \[1\]](#)) and scan the label on the new inverter, then proceed with the following steps:
  - a. Connect to the new inverter.

- b. Select the power class that matches either your site plans or the old inverter that you just removed.
- c. Commission the inverter as a brand new inverter.
- d. Record the serial number of the new inverter and update it on the SolarEdge Monitoring platform.