
SOLAREGE ALLIANCE PROGRAM – GENERAL TERMS AND CONDITIONS OF PARTICIPATION

The Terms & Conditions of Participation provided herein are intended to set forth your rights as a participant of our Alliance Program. Should you require any clarifications, please contact alliance@solaredge.com. Please note, however, that the Terms & Conditions of Participation governing the SolarEdge Alliance Program cannot be superseded or changed, unless modified in writing by SolarEdge Technologies.

/ General

The SolarEdge Alliance Program by SolarEdge Technologies Ltd. and its affiliates and subsidiaries (“SolarEdge”) provides an opportunity for registered installers to accumulate points upon registration of a new installation of SolarEdge systems in the SolarEdge Monitoring platform and in other instances as SolarEdge determines from time to time. Provided participation entitlement as set forth below, participation in the SolarEdge Alliance Program is automatically granted to installers registering their systems in the cloud-based Monitoring platform. Members may choose to close their membership at any time. In the SolarEdge Alliance Program, points can be accumulated for the registration of SolarEdge photovoltaic (PV) systems or other specific activities or services. Registered installations must be physically connected to the SolarEdge server and reporting telemetries. The points accumulated can then be redeemed for attractive rewards. These Terms & Conditions of Participation establish the rules for participation in the SolarEdge Alliance Program and the extent of the services to be provided by SolarEdge as part of this program.

By redeeming points for a reward at <https://www.solaredge.com/alliance>, participants accept these Terms & Conditions of Participation. No other conditions established by participants shall apply, even if SolarEdge does not explicitly reject them. Insofar as this is required for legal or business reasons, SolarEdge reserves the right to change, enhance, delete, or temporarily or permanently suspend individual gift tables, parts of gift tables or the entire web pages dealing with the SolarEdge Alliance Program. SolarEdge will inform participants sufficiently in advance on the Alliance webpage. Participants have no claim to the availability of Alliance web pages or of data available herein.

/ Participation Entitlement

SolarEdge elects, in its sole discretion, where and when to activate or end the SolarEdge Alliance Program. At present, all PV system installation companies with a shipping address in Brazil, the European Union, Israel, Australia, South Africa and UK are entitled to take part in the SolarEdge Alliance Program. End customers, system owners, distributors, traders and competitors may not take part in the SolarEdge Alliance Program. SolarEdge is entitled to reject applicants unless restrictive legal provisions prevent it from doing so.

/ Registration

Only legally authorized representatives of the installation company are entitled to register. If a legal entity registers, a natural person must be appointed to manage access to the SolarEdge Alliance Program. The appointed person must be authorized to manage the participant’s data. Points are held by the company’s account and not by any natural person. SolarEdge is not responsible for how the natural person(s) appointed by the company to administer their account uses the points held in their account.

By registering their SolarEdge installations, potential participants give their assurance that they are entitled to register and that all information supplied is correct. Participants undertake to provide prompt notification of any changes to their registration information.

Management of the SolarEdge Alliance Program account, including point balance inquiries and point redemption is handled via www.solaredge.com/alliance. When registering a SolarEdge system installation for the first time, or when logging on to the cloud-based Monitoring platform for the first time, each participant is given password-protected access. Participants undertake to treat user IDs and passwords in confidence and not to pass them on to unauthorized third parties. SolarEdge must be notified immediately of the loss or suspected misuse of login data. Should SolarEdge become aware of such matters, it is permitted to take the necessary countermeasures and, particularly in the case of misuse, to exclude the participant concerned from further use of the Monitoring platform.

Correspondence, transactions and detailed information about the SolarEdge Alliance Program may be communicated online, by e-mail, by standard mail or by calling the SolarEdge support centers. Contact data and information about the Alliance Program will be given to participants when their registration is confirmed.

/ Registration Method

To register an installation, the serial number of the inverter should be registered via the site registration form of the Monitoring platform. Each SolarEdge installation may only be registered once. In the event that two participants claim to be entitled to register the same system, each participant shall provide evidence to SolarEdge in the form of a purchase invoice or installation order. Following which, SolarEdge, in its sole discretion, shall determine which participant is the legal owner of the applicable SolarEdge products.

/ Accumulating Points

The number of points accumulated depends on the watt size of the installation, as determined by the inverter's nameplate power rating. Points are awarded for every kW of a SolarEdge PV system purchased, installed, and registered on the SolarEdge Monitoring platform by participants (following communication between the system and the Monitoring platform).

For this purpose, installation can be a new site or an increase in kW at an existing site. Installation includes the combination of SolarEdge power optimizers and inverters. Replacement of inverters or power optimizers in an existing installation is excluded from the Alliance Program. For clarity, sites exceeding 200kW installation are not eligible to participate in the Alliance Program and therefore such sites will not accumulate points under this program.

For every 1000 watts of a registered SolarEdge PV system, fifteen (15) points are accumulated. For example, for a 50kW installation of a SolarEdge PV system, the participant is awarded 750 points. SolarEdge, in its sole discretion, may change from time to time, the point value awarded per kW.

SolarEdge may also choose to award participants with points independent of registration of a new site installation, in its sole discretion as part of other promotional activities. SolarEdge may cancel accumulated points if: 1) the participant breaches these Terms & Conditions of Participation, 2) the conditions for the award of points no longer apply, 3) points were awarded by mistake, 4) the participant has misused the system, or 5) circumstances are known to exist which would have ruled out the award of points had they been previously known.

/ Redeeming Points

Alliance Program points are credited to the participant's account and may be redeemed in exchange for the rewards available from SolarEdge as soon as the required number of points for the reward in question has been accumulated. The availability of the rewards may vary. There is therefore no legal entitlement to a specific reward from the selection.

The currently available rewards can be viewed at www.solaredge.com/alliance.

Rewards are region-specific (Brazil, The European Union, Israel, Australia, South Africa, UK). SolarEdge reserves the right to decide which countries will participate in the Alliance Program. Installers may only choose a reward based on the region where they have a valid shipping address. If an installer's country is not listed, an email may be sent to join the Alliance Program to: alliance@solaredge.com. Shipping of rewards, however, is only permitted if the installer's shipping address is in the participating countries. Rewards must be ordered from the table relevant to the country of the shipping address. Images of the rewards as presented in the Alliance program are for illustration purposes only, and actual rewards may differ.

The rewards shipped are brand new and SolarEdge shall bear no liability for the rewards. In the event of a defect with a reward sent, Participant may send an email to alliance@solaredge.com reporting the problem and it is within SolarEdge's rights to decide whether to place the participant and the supplier in contact in order to replace the reward. Accumulated points are non-transferrable. Rewards may not be exchanged and the accumulated points may not be exchanged for cash.

/ Point Expiration

Points accumulated and credited to a participant's account for a certain calendar year, shall expire 18 months following the end of that calendar year. For example, points accumulated at any point during calendar year 2023 shall expire on July 1st, 2025.

If the Alliance Program is terminated, SolarEdge shall inform effected participants on the Alliance webpage and allow them to redeem points accumulated prior to the termination date within three months of the termination date. Participants may terminate participation in the Alliance Program at any time. In such cases, points that have been accumulated must be redeemed in exchange for rewards prior to termination. There is no entitlement to redeem the points in exchange for rewards at a later date.

/ Use Limitations

The SolarEdge Alliance Program and its accompanying web pages have been developed by SolarEdge and are protected by copyright law. SolarEdge holds all use and distribution rights. Participants may only use the information provided here in accordance with these Terms & Conditions of Participation.

/ Communication

Following successful registration in the Monitoring Platform, participants will receive a confirmation email with information about the SolarEdge Alliance Program. From time to time, an email may be sent with updates about the Alliance Program.

Participants may choose at any point of time to unsubscribe from receiving emails from SolarEdge, without affecting their participation in the Alliance Program.

Once a participant has logged into the Alliance Balance page, a participant will be able to view its current point balance, point expiration dates, a summary of ordered rewards, and shipping address.

/ Disclaimer

SolarEdge assumes no responsibility for the accuracy, correctness, completeness, or quality of the information, documents, and details displayed on the Alliance Program web pages. SolarEdge assumes no responsibility for any errors or omissions in the specified information to which reference is made or to which they are linked. Any liability claims against SolarEdge relating to damages of a material or immaterial nature, which were caused by the use or non-use of the provided information or due to the use of erroneous or incomplete information, are excluded provided that no intentional or grossly negligent culpability exists on the part of SolarEdge. This applies in particular to damages arising from loss of use, data loss, or loss of revenue. Liability for data loss is limited to the typical cost of recovering the data which would be incurred if regular backups appropriate to the risk are made, unless an intentional or grossly negligent act has been committed by SolarEdge.

The user bears sole responsibility for checking the content of the results of the use of the SolarEdge Alliance Program and its suitability for the intended purpose.

/ Data Privacy Policy

Use of this program is covered by the [SolarEdge Privacy Policy](#). The provisions contained therein thus form part of these Terms & Conditions of Participation.

/ Applicable Law, Place of Jurisdiction

These Terms & Conditions of Participation are subject to the laws of the State of Israel. The place of jurisdiction for all disputes arising from these Terms & Conditions of Participation is the District Court of Tel Aviv, Israel.

/ Severability Clause

Should parts or individual formulations of these Terms & Conditions of Participation not, no longer, or not fully comply with applicable law, this shall have no effect on the remaining parts in terms of their content or validity. The ineffective provision shall be replaced with a regulation to be determined by means of interpretation, which comes as close as possible to the financially and actually intended regulation in a legally effective way.

/ Revision and Update of Terms

SolarEdge may revise these Terms & Conditions of Participation at any time without notice by updating these Terms & Conditions of Participation. You are bound by any revisions or updates. You should periodically visit this page to review the current Terms & Conditions of Participation that apply to your participation in the Alliance Program.